3. RELATIONS WITH THE ENVIRONMENT

OPINION LETTER OF THE INDEPENDENT AUDITOR



Independent auditor's report on the consolidated nonfinancial statement

pursuant to article 3, paragraph 10, of Legislative Decree no. 254/2016 and article 5 of CONSOB regulation no. 20267

To the Board of Directors of Acea SpA

Pursuant to article 3, paragraph 10, of Legislative Decree No. 254 of 30 December 2016 (the "Decree") and article 5 of CONSOB Regulation No. 20267/2018, we have undertaken a limited assurance engagement on the consolidated non-financial statement of Acea SpA and its subsidiaries (the "Group") for the year ended 31 December 2021 prepared in accordance with article 4 of the Decree and approved by the Board of Directors on 14 March 2022 (the "NFS").

Our review does not extend to the information set out in the paragraph: Information required by the European Taxonomy of the NFS, required by article 8 of European Regulation 2020/852.

Responsibilities of the Directors and the Board of Statutory Auditors for the NFS

The Directors are responsible for the preparation of the NFS in accordance with articles 3 and 4 of the Decree and with the "Global Reporting Initiative Sustainability Reporting Standards" defined in 2016 and updated to 2020, by the GRI - Global Reporting Initiative (the "GRI Standards"), identified by them as the reporting standard.

The Directors are also responsible, in the terms prescribed by law, for such internal control as they determine is necessary to enable the preparation of a NFS that is free from material misstatement, whether due to fraud or error.

Moreover, the Directors are responsible for identifying the content of the NFS, within the matters mentioned in article 3, paragraph 1, of the Decree, considering the activities and characteristics of the Group and to the extent necessary to ensure an understanding of the Group's activities, its performance, its results and related impacts.

Finally, the Directors are responsible for defining the business and organisational model of the Group and, with reference to the matters identified and reported in the NFS, for the policies adopted by the Group and for the identification and management of risks generated and/or faced by the Group.

The Board of Statutory Auditors is responsible for overseeing, in the terms prescribed by law, compliance with the Decree.

PricewaterhouseCoopers SpA

www.pwe.com/it

Sede legale: Millano 20145 Piazza Tze Torri 2 Tel. 03 77851 Fax 03 7785240 Capitale Sociale Euro 6.890.000,00 i.v. C.F. e PJVA e Reg. Imprese Milmo Monza Brianza Lodi 12070880455 Iseritta al n° 139644 del Registro dei Revisori Legali - Altri Uffici: Ancona 60131 Via Sandre Torri 1 Tel. 070 2132331 - Bari 70122 Via Abate Gianza 72 Tel. 080 5640201 - Berggamo 24121 Largo Beletti 5 Tel. 035 220691 - Bolegna 40126 Via Angelo Finelli 8 Tel. 031 6186201 - Bressia 23121 Viale Duca d'Asta 28 Tel. 030 3647501 - Catania 05159 Corso Balia 302 Tel. 035 725231 -Firenze 2012 Viale Granzel 15 Tel. 042 5426301 - Genova 1622 Firza Picospietra 9 Tel. 040 1349737 - Parma 43221 Viale Mille 56 Tel. 035 725231 -Firenze 2012 Viale Granzel 15 Tel. 049 873481 - Palermo 90141 Via Marchese Ugo 60 Tel. 041 349737 - Parma 43221 Viale Tanara 20/A Tel. 0521 27560 - Pescara 6327 Firza Bitore Trollo 8 Tel. 045 454521 - Roma 00134 Largo Fechetti 29 Tel. 05 570531 - Torisos 10122 Corso Pilestro 10 Tel. 01 55971 - Trento 18122 Viale della Costituzione 33 Tel. 0401 237042 I - Trevisso 3100 Viale Felissent 90 Tel. 042 69031 -Triseste 34125 Via Cesare Battisti 8 Tel. 040 3480781 - Udine 33000 Via Poscolle 43 Tel. 0431 25789 - Varese 21000 Via Abazzi 43 Tel. 0332 285739 - Verona 37335 Via Francia 20/C Tel. 045 8269001 - Vicenza 36100 Piaza Posteliandolfo 9 Tel. 044 39331

LETTER TO THE STAKEHOLDERS | HIGHLIGHTS | METHODOLOGICAL NOTE | MATERIALITY MATRIX | SUSTAINABILITY PLAN | GRI CONTENT INDEX | ENVIRONMENTAL ACCOUNTS

300

2. RELATIONS WITH THE STAKEHOLDERS



Auditor's Independence and Quality Control

We are independent in accordance with the principles of ethics and independence set out in the Code of Ethics for Professional Accountants published by the International Ethics Standards Board for Accountants, which are based on the fundamental principles of integrity, objectivity, competence and professional diligence, confidentiality and professional behaviour. Our audit firm adopts International Standard on Quality Control 1 (ISQC Italia 1) and, accordingly, maintains an overall quality control system which includes processes and procedures for compliance with ethical and professional principles and with applicable laws and regulations.

Auditor's responsibilities

We are responsible for expressing a conclusion, on the basis of the work performed, regarding the compliance of the NFS with the Decree and the GRI Standards. We conducted our work in accordance with International Standard on Assurance Engagements 3000 (Revised) – Assurance Engagements Other than Audits or Reviews of Historical Financial Information ("ISAE 3000 Revised"), issued by the International Auditing and Assurance Standards Board (IAASB) for limited assurance engagements. The standard requires that we plan and apply procedures in order to obtain limited assurance that the NFS is free of material misstatement. The procedures performed in a limited assurance engagement are less in scope than those performed in a reasonable assurance engagement in accordance with ISAE 3000 Revised, and, therefore, do not provide us with a sufficient level of assurance that we have become aware of all significant facts and circumstances that might be identified in a reasonable assurance engagement.

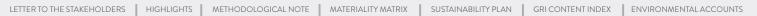
The procedures performed on the NFS were based on our professional judgement and consisted in interviews, primarily of company personnel responsible for the preparation of the information presented in the NFS, analyses of documents, recalculations and other procedures designed to obtain evidence considered useful.

In detail, we performed the following procedures:

- 1. analysis of the relevant matters reported in the NFS relating to the activities and characteristics of the Group, in order to assess the reasonableness of the selection process used, in accordance with article 3 of the Decree and with the reporting standard adopted;
- 2. analysis and assessment of the criteria used to identify the consolidation area, in order to assess their compliance with the Decree;
- 3. comparison of the financial information reported in the NFS with the information reported in the Group's consolidated financial statements;
- 4. understanding of the following matters:
 - a. business and organisational model of the Group with reference to the management of the matters specified by article 3 of the Decree;
 - b. policies adopted by the Group with reference to the matters specified in article 3 of the Decree, actual results and related key performance indicators;
 - c. key risks generated and/or faced by the Group with reference to the matters specified in article 3 of the Decree.

With reference to those matters, we compared the information obtained with the information presented in the NFS and carried out the procedures described under point 5 a) below;

5. understanding of the processes underlying the preparation, collection and management of the significant qualitative and quantitative information included in the NFS.



1. CORPORATE IDENTITY 2. RELATIONS

2. RELATIONS WITH THE STAKEHOLDERS

3. RELATIONS WITH THE ENVIRONMENT

301



In detail, we held meetings and interviews with the management of Acea SpA and we performed limited analyses of documentary evidence, to gather information about the processes and procedures for the collection, consolidation, processing and submission of the non-financial information to the function responsible for the preparation of the NFS.

Moreover, for material information, considering the activities and characteristics of the Group:

- at a group level,
 - a) with reference to the qualitative information included in the NFS, and in particular to the business model, the policies adopted and the main risks, we carried out interviews and acquired supporting documentation to verify its consistency with available evidence;
 - b) with reference to quantitative information, we performed analytical procedures as well as limited tests, in order to assess, on a sample basis, the accuracy of consolidation of the information.
- for the following companies, Acea Spa and Acquedotto del Fiora SpA, which were selected on the basis of their activities, their contribution to the performance indicators at a consolidated level and their location, we carried out remote visits during which we met local management and gathered supporting documentation regarding the correct application of the procedures and calculation methods used for the key performance indicators.

Conclusions

Based on the work performed, nothing has come to our attention that causes us to believe that the NFS of Acea Group for the year ended 31 December 2021 is not prepared, in all material respects, in accordance with articles 3 and 4 of the Decree and with the GRI Standards.

Our conclusions on the NFS of Acea Group do not extend to the information set out in the paragraph: Information required by the European Taxonomy of the NSF, required by article 8 of European Regulation 2020/852.

Rome, 6 April 2022

PricewaterhouseCoopers SpA

Signed by

Luigi Necci (Partner) Paolo Bersani (Authorized signatory)

This report has been translated from the Italian original solely for the convenience of international readers. We have not performed any controls on the NFS 2021 translation